



A word cloud on a black background featuring various terms related to library services. The words are arranged in a roughly rectangular shape, with 'Wisconsin Resource Library Service' being the most prominent. Other words include 'research', 'facilitate', 'alliance', 'open', 'electronic', 'purchasing', 'databases', 'technology', 'support', 'partnerships', 'sharing', 'on-demand', '24/7', 'intelligence', 'workflow', 'management', 'forum', 'collaborating', 'solutions', 'community', 'business', 'savings', 'service', 'Heritage', 'training', 'enhancing', 'cooperative', 'information', 'reference', 'TechNotes', 'analysis', 'services', 'efficient', and 'Online'. The colors of the words are primarily yellow, orange, and blue.

research
facilitate alliance
open
electronic
purchasing
databases
technology support
partnerships
sharing on-demand
24/7
Wisconsin Resource Library Service
intelligence workflow management
forum collaborating solutions
community business
savings service Heritage training
enhancing cooperative information reference
TechNotes analysis services efficient
Online

Your New WiLS

It's about the power of collaboration!

Innovating.....Collaborating.....Enhancing

The menu of services available from WiLS is always evolving. But being a WiLS member is not just about the services offered at any given time; it is about the power of collaboration, about the potential for innovation and being part of an organization that can truly provide whatever the members want, need and are able to collectively support. One of our former Board members was frequently known to repeat, “WiLS is an action organization, and action organizations take risks.” As a not-for-profit corporation WiLS has the flexibility to move quickly; as a member-driven organization WiLS can facilitate group efforts taking member ideas and make them reality.

As we work our way through our most recent transition, we hope you will find value in the newer services, make full use of the more traditional services, and most of all, continue to believe in the potential of statewide cooperation.

Kathy Schneider
WiLS Director

WiLS Vision

A catalyst for innovative projects that expand individual member resources through cooperative ventures and programming

An advocate for library services to enhance collaboration and keep libraries relevant in the electronic information world

An organization that seeks to embrace an ever-widening segment of the Wisconsin Library community through leadership, strategic partnerships and communication

Value of a WiLS Membership

In recent months WiLS introduced a new membership structure designed to offer a range of services at varying cost levels.

Service Level 1

For institutions fully committed and able to participate in cooperation and resource sharing — includes libraries of all sizes and types. This level has a Group Option used mainly by Public Library Systems to provide WiLS membership for all their members.

- Extend your staff with WiLS consulting & project management service
- Lowest possible rates on WiLS workshops, conferences and other events
- Basic web design
- Travel reimbursement for attending user group meetings such as Peer Council and ILL Annual Meetings
- New Technology updates including “Tech Notes”
- ILLiad Consulting & Training
- Full access to resources of UW Madison and Wisconsin Historical Society at the lowest possible cost
- Discounts on electronic databases and selected library supplies

Service Level 2

Gives libraries the lowest possible cost for full access to resources of UW-Madison and the Wisconsin Historical Society plus discounts on electronic databases and selected library supplies

Service Level 3

Discounts on electronic databases and selected library supplies

Institutions should choose the level that best meets their needs.

action, organization, flexibility, member driven

Resource Sharing

- Access to the largest research library in Wisconsin
- Fast turnaround times for loans and articles
- 24-hour rush service
- Reliable, thorough, and friendly reference staff
- Multiple delivery options including Ariel, Atlas Odyssey, UPS, South Central "red box"

WiLS ILL service is a quick and direct way to facilitate access to UW-Madison's premier library collections, including: Ebling Health Science, Kurt Wendt Engineering, and Law libraries. We access 21 UW-Madison campus libraries and the Wisconsin Historical Society to fill requests.

We also offer a Digitization-On-Demand service for rare Special Collection materials that traditionally do not circulate.

WiLS accepts ILL requests via OCLC WorldCat Resource Sharing, ILLiad, custom web-form, and WISCAT ILL (limited to requests covered by the DPI/DLTCL Resource Contract)

128,000 requests handled in 2008/09
90,085 requests filled.



SIX EASY WAYS TO FIND ILL:

- 1) www.wils.wisc.edu/lend
- 2) [www.facebook.com/Wisconsin Library Services](http://www.facebook.com/WisconsinLibraryServices)
- 3) twitter.com/WiLSill
- 4) willsill@wils.wisc.edu
- 5) phone: 608.263.4981
- 6) fax: 608.263.3684

WiLS as an Extension of Your Staff

Need help with a special project or study in your library?

WiLS may be able to assist. Our areas of expertise include:

- Workflow documentation/analysis of library technical services
- Workflow documents/analysis of interlibrary loan
- Objective point-of-view data collection for decision-making
- Product Research – identifying relevant resources and web-sites, finding topical experts, conducting tests of actual products/software.
- Database trials/content analysis
- Basic Web Design – small libraries or branches in need of web presence and training on keeping content up-to-date
- Group facilitation – help designing an agenda, initiating communications and leading discussion

web design

Darien Public Library

The Window to Information for Darien and its Surrounding Area

WELCOME ABOUT THE LIBRARY

Welcome

[post news of current events at the library]



Darien Public Library

47 Park Street
Darien, WI 53114
(262) 882-5155

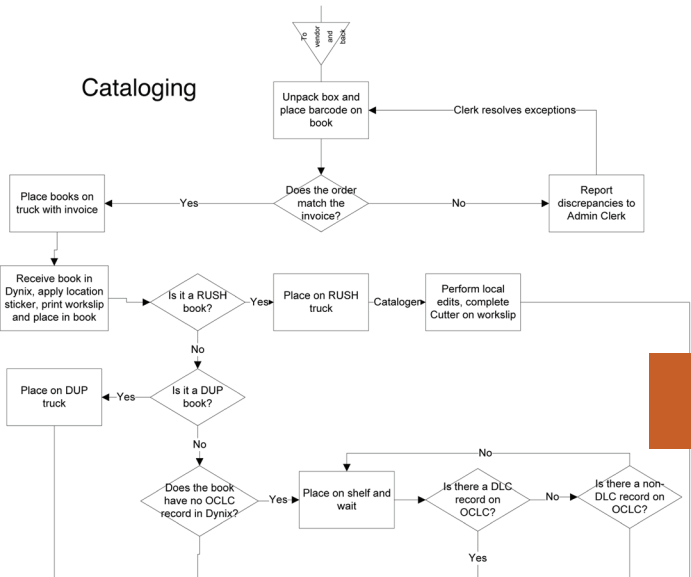
Library Hours
Mon., Tue., Wed., Thur.: 10 am - 7 pm
Saturday: 10 am - 2 pm

S.H.A.R.E. Catalog

AskAway

Darien Public Library is a member of the Lakeshores Library System.

Cataloging



technical services workflow analysis

Saving Money Through Group Purchasing

Whether your library is looking to license a particular database or hoping to join others for a system-wide purchase, WiLS offers not only discounts on content but also significant savings in staff time.

WiLS has discount purchasing arrangements with a variety of vendors offering a vast array of products and services including library supplies, electronic databases and other learning resources.

WiLS serves individual libraries and school districts as well as consortia such as public library systems and the University of Wisconsin System in facilitating trials, designing cost-sharing models and coordinating decision-making and ordering

in FY09 savings of over \$315,000

over 1,700 institutions served

nearly 3,000 subscriptions

The screenshot shows the homepage of the WiLScoop Cooperative Purchasing Blog. The header includes the logo 'WiLScoop Cooperative Purchasing Blog' and a navigation menu with links for Home, About, Academic, K12, Public, Vendor, and Technical Support. The main content area features three blog posts:

- Welcome to the WiLScoop Blog**: A post dated March 11, 2009, with links for Academic Library, Public Library, and K12 Library.
- The Chronicle of Higher Education**: A post dated August 26, 2009, announcing a trial for academic libraries.
- Partnership with UW-Madison's Center for Education and Work**: A post announcing a new partnership with the Center for Education and Work at the UW-Madison.

The right sidebar contains an 'About' section with a sub-header 'Cooperative Purchasing & Licensing'. It describes WiLS as a not-for-profit membership organization that negotiates with vendors on behalf of its members. It also lists contact information for Cheryl Bradley, Sara Gold, and Kirsten Houtman, along with a search bar and an 'Archives' link.

See wilscoop.wordpress.com for vendor updates.

Technology Trends

Easy methods for keeping up with library relevant technology in bite-size pieces

Tech Notes: short reports on topics of relevance for libraries.

The collage features several Tech Notes articles from WILS:

- WILS [Tech Note] A Discursive Discussion of Resource Discovery**: Discusses the challenges of resource discovery in a digital age, focusing on the role of librarians and the impact of technology on user expectations.
- WILS [Tech Note] The Clouds Around Us: Cloud Computing**: Explores the benefits and risks of cloud computing for libraries, including data security and vendor lock-in.
- WILS [Tech Note] Identity Crisis**: Examines the complexities of user identity management in a multi-device, multi-platform environment.
- WILS [Tech Note] The Five Biggest Myths About Open Source Software**: Debunks common misconceptions about open source, such as the idea that it is always free or lacks support.
- WILS [Tech Note] All-Weather**: Discusses the importance of creating resilient systems and services for libraries.
- WILS [Tech Note] Only Connect: APIs**: Looks at how APIs are enabling new services and data integration for libraries.
- WILS [Tech Note] Networks**: Explores the role of networks in modern library operations and the challenges of network security.

Open Solutions Webinars: series of online presentations/discussions on topics such as: Bitnami Sandboxes, SOPAC, Mobile Library Sites

Convenient online seminars

WiLS World Annual Conference: Wisconsin's premier fun-filled, library technology related conference and display of Hawaiian inspired clothing



Exciting technology forums in fun, casual settings.

Partnerships & Alliances

WiLS enhances services available to members through partnership



... both within and outside of Wisconsin